

QUALITY POLICY


AW Control Systems Ltd. Directors, Management Team and all employees are committed to serving the needs of our customers in relation to the design and manufacture of control panels, PLC/SCADA systems and the provision of an installation, commissioning, inspection and testing and maintenance service

In order to achieve this goal:

WE WILL:

- Work as a skilled team
- Exercise best practice in design, manufacture, installation, commissioning, inspection and testing and maintenance provision
- Adhere to the procedures and instructions in our ISO 9001:2015 quality management system
- Keep up to date with all relevant IEE regulations and BS Standards
- Strive to "Do things right first time and every time"
- Abide by all applicable statutory and regulatory requirements.
- Continually train and develop our staff, providing a versatile workforce.
- Keep up to date with all new developments in our sector and update our staff to keep at the leading edge, in our provision of products and services
- Maintain our tools and equipment in good working condition.
- Maintain our vehicles in optimum condition to support our service provision
- Protect all customer property when working on customer sites
- Encourage our workforce to work safely and avoid injury to third parties.
- Encourage efficient use of materials, conservation of energy and correct disposal of materials to support the environment.
- Continually improve on the effectiveness of our quality management system through the review and improvement of our processes and the setting of Quality Objectives.
- Measure our customer satisfaction and strive to satisfy our customers' requirements at all times.

This policy, which supports our vision, mission and strategic direction, provides the framework for establishing and reviewing our quality objectives and shall be made known, understood and practiced by all our employees. It shall be made available to all interested parties and be reviewed for continuing suitability, taking into account new developments and/or Legislation and amended as required.

Signed 
Andrew Willis, AW Control Systems Ltd, Managing Director

Date 11th October 2017

To be reviewed on 11th October 2018 (or sooner if work activities change)