Quality Policy

It is our policy to design, manufacture and install control systems that meet or exceed our customers' expectations.

In support of this policy we will:

1. Develop a full understanding of the needs of our customers.
2. Work in close co-operation with clients, customers, suppliers and sub-contractors to provide the right quality work and service, first time.
3. Actively seek customer feedback and to use this as a format for continuous assessment and improvement.
4. Develop the potential of our employees, through continuous training, to ensure all members of staff are capable of undertaking work required in a safe and responsible manner, in accordance with the Company's Health and Safety and Environmental policies.
5. Adhere to the requirements of ISO 9001:2015 Quality Management System
6. Complete installation in accordance with client requirements in relation to quality and meeting deadlines.
7. Continually identify improvements to existing working practices.

Achievement of these policy aims which involves all staff, who are individually responsible for the quality of their work, results in continually improving our Quality Management System

AW Control Systems is fully committed to delivering the objectives of this quality policy statement within all its activities and work undertaken by the Company.

AW Control Systems approach is to listen to our clients and customers and to openly discuss the individual requirements of every contract, thus ensuring that our clients remain fully satisfied with our service delivery.

AW Control Systems management and supervisory staff have the authority to make decisions, within the scope of their responsibilities, and are charged with working in accordance with the documented procedures.

This policy, which provides the framework for setting our quality objectives, shall be communicated and understood by all our employees and made available to relevant interested parties.

It will be reviewed annually as part of the management review.

Signed:

Andrew Willis, AW Control Systems Ltd, Managing Director

Date: 4th August 2026

To be reviewed on 4th August 27 (or sooner if work activities change)